

Design looks identical to other buses with dirty engines

Lack of windows next to the stairs make it hard for people with vision impairments to go upstairs

The colours for the interior such as handrails and seat moquette does not suit the red bus from the outside.C. The staircase area is too dark due to lack of windows which also prevents people with vision impairments from going upstairs.D. Lack of 2nd staircase and 3rd door at the rear which makes it long for passengers to board and exit the bus

The interior design does not suit your London Buses brand because the colours don't match the red from the outside.Can you procure new zero emission electric and hydrogen buses with New Routemaster

Accessibility issues

Bad performance

Bad performance

Colours do not match the red bus as seen from the outside

Disappointed about the design

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Disappointed about the exterior design

Disappointed with the bodywork design of your hydrogen buses on route 7 because there are buses on other routes with the same design in diesel hybrid drives which confused passengers and tourists. I dislike the interior decor because the red and gold handrails is more suitable for bus services in London

Disappointed with the design because they do not match the true 'London Bus' which is the New Routemaster design by Heatherwick Studio. Therefore on your future orders of zero emission hydrogen and electric buses, you should contain the following design features of the New Routemaster including:• triple doors, twin stairs• diagonal glazing next to the stairs• wrapped windows including the rear• a more curved design, especially the rear• interior colours including handrails, walls & flooring• seat moquette• wooden flooring at the entrance, exit and stairs

I dislike the appearance of them because they don't look like a 'London Bus', this also includes the shape of the bus, the interior decorations and seat moquette

I dislike the design of them because they look the same as diesel and hybrid buses on other routes. I prefer the interior to have the colours and seat design identical to the New Routemaster

I dislike the design of these because they are too bland and don't have any character to reflect your bus services including the exterior and interior of the vehicle. Your hydrogen buses are missing various aspects as seen from the New Routemaster

I'm disappointed with the decor inside the bus because they should have walls and handrail colours the same as the New Routemaster

Lack of exterior windows

No customer notes

Poor driver performance

staircase area is too dark due to lack of windows and the lower deck area is too cramped because there's no rear window

The body design looks too identical to buses on other routes with diesel engines and it have confused me. The body design is also an eye-sore because the design is too ugly and boxy

The design from the outside is too boxy, ugly and also don't look like a 'London Bus' because many areas in the UK have buses of that same design with smoky polluting engines.

The design is dull and unattractive because they are identical to buses with polluting diesel emissions on other routes and it has certainly created confusion. The interior design and seat moquette does not suit the traditional red London bus which the New Routemaster already have.

The exterior design is confusing because there are diesel-hybrid buses on other routes with the same design. I prefer you to use the iconic aesthetics from the New Routemaster

The exterior design looks too ugly and boxy.3. The colours of the interior and seat moquette design does not suit TFL and London Buses branding.4. No second information screen in the rear lower deck to enable wheelchair users to know their journey.5. The stairwell area is too dim and gloomy due to lack of glazing.6. No third door and second staircase to easily exit the bus from the upper deck

The exterior of the vehicle looks ugly and boxy, other buses with diesel engines have the same design which seriously confused passengers. The interior decor is too bland and distasteful, I prefer the colours and seating as seen from the New Routemaster

The interior does not match the red bus colours, the extra door and stairs at the rear is missing

The staircase area is too cramped because there's no exterior windows

The vehicle design looks identical to other buses with engines, this is not suitable for the image of today's zero-emission buses. Secondly, there's no rear information screen to allow wheelchair users to know where they are going. Although the New Routemaster already have them to improve journey travels for wheelchair users.

There are missing design points of your hydrogen buses which are important to your accessibility and comfort of the service on route 7. There's no rear information screen to allow wheelchair users to know where they are going. The inside colour design does not suit the red as seen from the outside of the bus. The third door and second stairs at the rear is missing which makes it hard for passengers from the upper deck to exit the bus

There's no second information screen at the lower deck at the rear of the bus to allow wheelchair users to know where they are going

too ugly and outdated as there are many buses of that design with engines which caused confusion

Why are so many bus's ie the 7 bus route driving with no number 7 at front of bus

Your hydrogen buses is having an ident<BLEEP>ty crisis because the bodywork design is identical to buses on other routes with diesel engines and hybrid drives.I recommend the New Routemaster design